



JOB OPPORTUNITY

CALIFORNIA STATE DEPARTMENT OF INSURANCE

PROGRAM TECHNICIAN III

\$2,757 - \$3,353*

PRODUCER LICENSING BUREAU, SACRAMENTO

MULTIPLE POSITIONS

RESPONSIBILITIES:

Under general direction of the Supervising Program Technician III, the incumbent uses advanced technical knowledge and program expertise to independently perform the most difficult work. The incumbent reviews complex adjuster license and bail license application packages and related documents to identify and correct discrepancies; processes replacement bonds for all types of licenses, reviews requests for legal certifications/subpoenas to determine if information requested can be released; authorizes the issuance of licenses, renewals, identification cards, processing of renewal applications, and examination scheduling; maintains and updates computer records for bail licensees; establishes and clears computer records; makes corrections to the database as necessary; prepares reports for management or for court proceedings; provides advice on policy and procedures to the general public and industry professionals; assists Bureau analysts with the design and modification of the Legal Certification format; participates in studies of departmental procedures regarding record disposition and retention schedules for licensee's history files; proposes recommendations to management on procedures, policies and program alternatives; provides technical assistance to attorneys, investigators, and other departmental personnel; contacts law enforcement agencies, government agencies, private sector attorneys, private investigators, insurance companies and the general public to resolve problems; process other general licensing work as directed.

DESIRABLE QUALIFICATIONS:

Staff work at this level requires in-depth knowledge of the Insurance Code, Penal Code sections applicable to misrepresentation and fraudulent practices, and laws, rules, regulations and policies of insurance licensing in general. In addition, candidates should have the ability to work independently, follow directions, exercise good judgment, and work cooperatively with others and deal tactfully with the public; be initiative, resourceful, dependable, and have good interpersonal and communication skills, both verbal and written.

WHO MAY APPLY:

Applications will be accepted from current State employees at the Program Technician III level, those within transfer range, or those with list eligibility. Training and Development Assignments may be considered. All applications will be reviewed; however, only the most qualified candidates will be interviewed. *Applicants must clearly indicate the basis of their eligibility (i.e., SROA, surplus, reemployment, transfer, list eligibility or Training and Development Assignment) on the state application.*

APPLICATION PROCEDURE:

Send a completed standard State of California application to Stephanie Brewer, Department of Insurance, 300 Capitol Mall, Suite 1300, Sacramento, CA 95814. **Please indicate "Program Technician III 413-145-9929-003" on the State application.** For additional information, please call (916) 492-3411.

FINAL FILING DATE: July 31, 2006.

NOTE: Interested individuals must submit applications by the final filing date in order to be considered for this position.

*This does not reflect the tentative salary increase proposed for July 1, 2006.

DO NOT SUBMIT APPLICATIONS TO THE STATE PERSONNEL BOARD